Auto Glass Warranty

This policy applies to windshields installed by Empire Glass. It includes two separate coverages for the original customer and vehicle. Neither coverage can be transferred.

Lifetime workmanship coverage

We warrant our installation workmanship for as long as the original customer owns the vehicle on the original installation invoice. If you think an issue relates to the installation, call us for an in-shop inspection. A workmanship concern is handled separately from the one-use breakage benefit.

One-year accidental breakage benefit

If the windshield we installed breaks accidentally, the original customer may use this benefit **once** on the same vehicle within **one year of the original installation date**. You do not need to prove that road debris caused the break.

What you pay for a covered replacement

Included in the $99 charge: the replacement windshield glass, standard installation labor, urethane and primer.

Charged separately if needed: rain sensor pads, required clips, moldings that do not come with the replacement windshield, and required ADAS calibration of windshield-related driver-assistance cameras or systems.

Your total may be more than $99. Before work begins, we will provide an itemized estimate of your total out-of-pocket cost for approval. Required safety work, including applicable calibration, must be completed.

Repairs and warranty service

Free rock chip repairs during the first year

If we replaced your windshield, we repair eligible rock chips in that windshield at no charge for one year from the original installation date. Bring the vehicle to our Loveland shop so we can inspect the chip and decide whether it can be repaired.

If a rock chip repair does not hold

If a repaired chip fails to hold, spreads from the original repaired area, or you are dissatisfied with the result, we will credit the cost of that repair toward a windshield replacement completed by Empire Glass. This repair warranty applies to the original repaired damage only. It excludes new impacts, unrelated cracks and additional damage.

How to request warranty service

Call the shop. Tell us which vehicle we worked on and what happened. If you know the approximate installation date, it helps us find your record.

Arrange an in-shop inspection. All warranty inspections and work are performed at Empire Glass in Loveland. We will review the original installation record, your concern and any previous use of the one-year benefit, then explain the next steps.

Empire Glass Company

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